

Policy Statement

Victoria Nursing and Rehabilitation Center permits residents to receive visitors subject to the resident's wishes and the protection of the rights of other residents in the facility.

Policy Interpretation and Implementation

1. Residents are permitted to have visitors of their choosing at the time of their choosing.
2. Victoria Nursing and Rehabilitation Center provides 24-hour access to individuals visiting with the consent of the resident. Some visitation may be subject to reasonable restrictions that protect the safety, security and/or rights of the facility's residents such as:
 - a. denying or providing limited supervised visits from persons who are known or suspected to be abusing, exploiting or coercive to the resident; until an investigation into the allegation has been completed;
 - b. denying access to individuals who are found to have committed criminal acts;
 - c. denying access to visitors who are inebriated or disruptive; and/or
 - d. protecting residents from a community-associated infection or communicable disease outbreak in the community.
3. Visitors may include, but are not limited to:
 - a. spouses (including same-sex and transgender spouses);
 - b. domestic partners (including same-sex and transgender domestic partners);
 - c. other family members; and
 - d. friends.
4. Family members are designated as such by the resident or representative. Immediate family is not restricted to individuals related by blood, adoption, marriage or common law.
5. All lawful marriages and spouses are recognized for purposes of this and all other policies, regardless of any contradictory state or local laws.
6. Residents, family and/or resident representatives are informed upon admission of their visitation rights, and related policies.
7. Residents are permitted to visit with representatives from federal and state survey agencies, resident advocates, the state long-term care ombudsman, protection and advocacy agencies for individuals with developmental disabilities or mental illness, clergy and/or their personal physicians at any time. Space and privacy are provided for such visits.
8. Visitors are never denied, restricted or limited on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation or disability. All visitors are given full and equal visitation privileges consistent with resident preferences.
9. The resident has the right to deny visitation at any time. If a resident chooses to withdraw consent for visitation by a particular individual, the name of that person and the date of withdrawn consent are documented in the resident's medical record.
10. Victoria Nursing and Rehabilitation Center reserves the right to limit the number of visitors in the room at one time to protect the rights of the person sharing the room.

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Visitation



11. A critically ill resident may have visitors of his/her choice at any time, as long as visitation is not medically contraindicated. The rationale for medically-restricted visitation is documented in the resident's medical record.
12. Victoria Nursing and Rehabilitation Center does not restrict, limit, or otherwise deny visitation privileges on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation or disability.
13. Victoria Nursing and Rehabilitation Center reserves the right to change the location of a visit if such visit infringes upon the rights of the resident's roommate or other residents in the facility.
14. Unless otherwise permitted by the resident, visitors are required to wait outside the room or in the lobby while the resident is receiving treatment, undergoing examinations, and/or receiving personal care.
15. Incidents of any visitor's disruptive behavior are documented in the resident's medical record or other facility approved form.
16. Space is available in the lobby/lounge for residents to receive guests in reasonable comfort and privacy.
17. Inquiries concerning visitation and access to the facility should be referred to the administrator or his/her designee.